



Quality Policy

Sai Engineering Associates Limited recognise their accountability for the effectiveness of the quality management system; and acknowledge that the prime objective of the company is to provide high quality, efficient and profitable services which meet the demands and requirements of its Clients; and will ensure that quality management system achieves its intended results.

To achieve this the Director(s) will:

- Ensure the availability of resources
- Communicate the importance of quality management and of conforming to the requirements of the quality management system
- Engage, direct and support persons to contribute to the effectiveness of the quality management system
- Promote the use of a process approach to risk-based thinking

The procedures described in our management system are introduced and maintained for the purpose of achieving operational and quality processes which with the context and strategic direction of the Company. These practices are integrated into the wider company business processes.

The Company is committed to satisfy all applicable requirements of RISQS Industry Minimum Standards and Sentinel Modules. As part of this commitment the Company will establish ongoing objectives, which are recorded, actioned and monitored to ensure continued improvement of the management system.

All procedures and processes set out in the Rail Assurance Manual and supporting processes are mandatory throughout the Company and unauthorised deviations are not permitted.

All personnel have a responsibility for quality and are required to conform to the procedures contained within the Rail Assurance Manual and supporting processes. Relevant management will be supported to demonstrate leadership in their areas of responsibility.

Personnel are encouraged to inform their supervisor/manager of any change which could improve quality, leading to continuous improvement and achievement of the ultimate goal of total client satisfaction.

Alternative procedures to those statement in the Rail Assurance Manual, or otherwise required by the customer, shall only be used after agreement with the relevant Company leadership and after their effectiveness and control have been suitably demonstrated.

This policy will be reviewed annually or when circumstances indicate a change is needed.

Rupen Radia

Managing Director